

PROCEDURE FOR ATTENDING IN-PERSON THERAPY SESSIONS

The following has been written in line with government guidelines to minimise risk of Covid-19 to the therapist and client.

When attending for a session please ensure you abide by the following:

1. We kindly ask you do not attend our clinic if you are feeling unwell or are displaying symptoms of Covid-19. If you, or someone you live with feels unwell, please follow government advice.
2. Please try to maintain social distancing throughout your appointment at Walton Street. To help with this, please try to arrive at your designated time and leave immediately afterwards to minimise use of the waiting areas.
3. Please wear a face covering during your appointment covering your nose and mouth. Face coverings are provided in the waiting areas if needed.
4. Please make use of the hand sanitiser as soon as you arrive and when you leave your appointment.
5. Unfortunately, we cannot provide tea/coffee and other refreshments whilst in clinic so we kindly ask you to bring your own water please. Please take any rubbish including tissues away with you and dispose of them appropriately.
6. We also politely ask you to use the toilet before arrival if possible, to minimise use of the WC facilities.
7. We are disinfecting contact surfaces in clinic rooms and door handles after each client consultation.
8. All payments are to be via bank transfer to minimise handling of cheques and cash. Bank details are available upon request.
9. Should you feel unwell on the morning of your session please do not attend, but instead contact the therapist so that a remote session may be offered.
10. Should government guidelines change it is understood that in-person sessions may have to be replaced with remote appointments.

THANK YOU VERY MUCH FOR YOUR CO-OPERATION